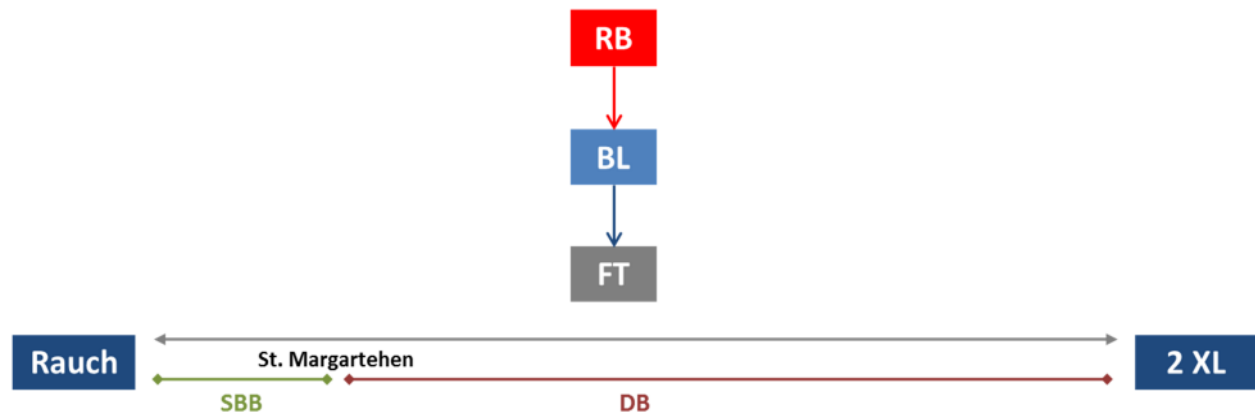




I. Workflow – Deliveries to 2 XL

(Illustrating contractual relationship and responsibilities)



II. Sectional View

1.) Empty wagon arrival at Rauch's

At arrival a visual check from inside and outside is to be done from Rauch. In case of any damage detected Rauch is informing Berger, Fertrans and Transwaggon immediately (in order to keep the option of placing other wagons) via eMail and agreed check-list A.

If a damaged wagon can still be used Berger informs 2 XL about the damage information.

If Rauch demands that the wagon to be replaced as a result of the defects notified, Fertrans will withdraw the defective wagon and replace it within 8h with a non-defective wagon of an equivalent value. If a replacement is not possible, Fertrans is checking other options within the same period.

If no damage is notified or claimed before loading it is classified as proper condition of the wagon.

2.) Loading activity at Rauch's

If the loading activities cause any damage Rauch has to inform Berger and Fertrans within 24h via eMail and agreed check-list A.

Fertrans then has to provide Berger with an estimate of costs within one month.



3.) Transport chain from Rauch to 2 XL

The transport from Rauch to 2 XL is organized and operated on behalf of Fertrans. Fertrans has to assure that each partner is checking the wagons at take over according to the “General Contract of Use for wagons”, latest version (<http://www.gcubureau.org>).

4.) Arrival at 2 XL

At arrival a visual check from inside and outside is to be done from 2 XL. In case of any damage detected 2 XL is informing Berger, Fertrans and Transwaggon within 24h via eMail and agreed check-list B.

If there is no information of damages at the arrival, then this is classed as confirmation of proper condition of the wagon.

5.) Unloading activity at 2 XL

After unloading a detailed check from inside is to be done from 2 XL. In case of any damage detected or in case the unloading activities cause any damage 2 XL has to inform Berger, Fertrans and Transwaggon within 24h via eMail and agreed check-list B.

Fertrans then has to provide Berger with an estimate of costs within one month.

6.) Further transport

2 XL has to document all departing wagons with photo (containing the date). In case of any damage 2 XL has to inform Berger, Fertrans and Transwaggon within 24h via eMail and agreed check-list B.

The same routine applies for the next party which means that at arrival a visual check from inside and outside is to be done from next customer and Transwaggon is to be informed accordingly.

If no damage is notified or claimed before loading it is classified as proper condition of the wagon.

Appendix

- Contact List
- Check Lists (A and B)